

OUR MISSION

La Familia Medical Center is dedicated to providing excellent, affordable, comprehensive medical, dental and health promotion services to everyone in our community.

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Primary Care Medical Home Accreditation Awarded to La Familia Medical Center

Congratulations to La Familia Medical Center for its most recent accreditation inspection and Primary Care Medical Home Certification by The Joint Commission.

The Joint Commission, an independent, not-for-profit organization, accredits and certifies more than 20,500 health care organizations and programs in the United States. The Joint Commission accreditation and certification are recognized nationwide as a symbol of quality that reflects an organization's commitment to meeting certain performance standards.

The Primary Care Medical Home accreditation is a team-based model of care led by a personal physician who provides continuous and coordinated care throughout a patient's lifetime to maximize health outcomes and places the patient in the center of coordination of health care.

Primary Care Medical Home has become a widely accepted model for how primary care should be organized and provided throughout the health care system. It is fast becoming a method of health care delivery that encourages primary care providers and care teams to treat the individual patient from the simplest health condition to the most complex.



The medical home is a model for achieving the utmost in health excellence so that care is received in the right place, at the right time, and in a mode that best suits a

patient's needs and desires. Rina Pelaccio, Quality Manager stated, "It is an honor for La Familia Medical Center to be designated as a Primary Care Medical Home. The rigorous inspection followed by the certification team is a testament to the high quality La Familia places in ensuring our patients come first. Patients are CEO's of their bodies and Primary Care Medical Home encourages a partnership between patients and their doctors."

October is National Patient-Centered Care Awareness Month with activities planned to increase awareness about the patient-centered model of care throughout La Familia locations.

Visit us at our website www.lafamiliasf.org for information on our programs and services.

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La Familia Medical Locations

Alto Clinic
1035 Alto Street
Santa Fe, NM 87501
(505) 982-4425

Southside Clinic
2145 Caja del Oro Grant Rd
Santa Fe, NM 87507
(505) 438-3195

Dental Clinic
6401 Richards Ave.
Santa Fe, NM 87507
(505) 984-5048

Health Care for the Homeless
818 Camino Sierra Vista
Santa Fe, NM 87505
(505) 988-1742



Thank you all for the very warm welcome given to me by so many of you. I don't know if I have met everyone yet but, if not, I'm sure we will meet soon.

As you may have read in the paper, I have been in healthcare administration and leadership for over thirty years. Most of that experience was leading hospitals in rural communities that also owned and operated physician clinics. I am moving to Santa Fe from Goodland, KS, where I was CEO for twelve years of the critical access hospital there, which also operates a

Medicare certified Rural Health Clinic. Rural Health Clinics are similar in some respects to Federally Qualified Health Centers such as La Familia, and rural hospitals are historically the largest and most comprehensive health centers in those communities fortunate enough to have one.

I'm very happy to be a part of La Familia. I believe strongly in the potential of primary care, and one of the things that attracted me to La Familia is the mission emphasis on providing care for people whose access to health care is limited, as well as a broader scope of primary care that includes wellness, oral health, behavioral health, and social and environmental factors. I'm impressed with an organization that has a more than 40 year history of fulfilling this mission. Finally I'm

proud to work with people who are committed to moving that mission forward into the future.

Health care is a challenging field and never more so than now in the midst of major technology, financing and delivery system changes that are disrupting the way health care has been provided for decades.

Change can be good - we all need to adapt and recognize there are many things beyond our control. At the same time, we must continue to be patient advocates in the truest sense of the word and work to influence public policy and delivery system reforms for the benefit of our patients and the people who serve them - which includes us!

La Familia was established in 1972, La Familia Medical Center is a non-for-profit, 501C(3) organization devoted to providing high quality, culturally sensitive medical and dental services to the whole community.

Shots for Tots Immunization Event a Success!



On August 9, 2014 La Familia Medical Center Alto Street and Southside Clinics participated in the annual “Got Shots? Protect Tots!” immunization program.

“Got Shots? Protect Tots!” provides opportunities for children to stay up-to-date on their immunizations, as they get ready to go back to school.

The immunizations are offered at no charge and regardless of whether the parent has insurance or not.

A total of 86 children were immunized and 232 shots were given.

Special thanks to our medical staff that helped make this event a success.

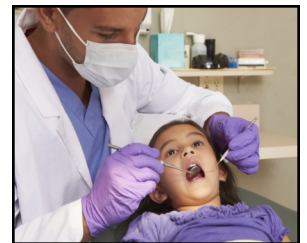
Children’s Oral Health Outreach Program

This year La Familia dental staff provided nearly 960 students, ages 5-12, from El Camino Real Academy and Salazar Elementary Schools with dental health education in their classrooms on the importance of regular brushing and proper brushing habits.

All students were given a new tooth brush plus literature in the appropriate language on the significance of oral health. We found 20% of the children had healthy mouths, 29% of them needed cleaning, 45% needed treatment,

exhibiting some sort of visible decay, and 6% required urgent dental care.

The screening program is offered free of charge to parents and is made possible through the generosity of foundation grants and individuals.



La Familia Medical Center Gets ACA Funding

La Familia Medical Center was among 16 health care centers in the state that were awarded federal funds under the Affordable Care Act to provide primary care.

The federal funds will enable New Mexico health

care centers to add more employees, expand hours of operation and offer more services, including oral health, mental and behavioral health, pharmacy and vision care.

Did you know La Familia provided the following services in 2013

- Provided 74,651 patient visits
- Treated 14,388 patients
- Cared for 757 homeless patients
- Treated nearly 4,200 children
- Delivered 400 babies, a third of the babies born in Santa Fe



Save the Date
Saturday, March 7, 2015
Drury Plaza Hotel Santa Fe
www.lafamiliasf.org



Joe Salazar & Deborah Stump

LA FAMILIA'S HEALTH CARE FOR THE HOMELESS

Homelessness has many faces. Meet Joe Salazar, who is a veteran of the Iraq war and served from 2009-2010. In December of 2013 he was in a car accident that left him seriously injured and using a wheel chair. He spent a month in the hospital and because of the accident lost his job and home.

For his follow-up medical care, Joe found his way to La Familia's Health Care for the Homeless program and wanted to convey how HCH provided him care and support when others did not. "The staff at Health Care for the Homeless has shown me such compassion; they are dedicated to their patients and jobs." - "From Aaron and Robbie my case managers that assisted me with my Medicaid application among other things - to Deborah who is helping me with my Social Security Disability application - and to Maria McMahon the Nurse Practitioner. I feel that Health Care for the Homeless has become my family."

Health Care for the Homeless is a federally-funded program through La Familia Medical Center that provides outpatient primary health care, dental services, substance abuse/mental health referral services, and case management to over 1000 homeless individuals each year. The Harm Reduction program provides syringe exchange to residents of Santa Fe County. Clients from St. Elizabeth Shelter use the HCH clinic around the corner. We provide several outreach medical clinics per week at the Santa Fe Resource and Opportunity Center as well as at the Life Link.

For those who would like to help, HCH is always in need of the following items for our homeless patients: new men's white socks, soap, shampoo, combs, sunscreen, bottled water, backpacks, sleeping bags, and tarps. Please contact Gloria Martinez at gmmartinez@lfmctr.org to arrange for donations.

In addition, La Familia Medical Center is seeking the donation of a new van for use by the HCH program; the current van has put in a lot miles and needs to be put out of its misery!